



HomefinderRCT Service is changing.....

HomefinderRCT is a single point of access for people who want to apply for housing association properties (social housing) in Rhondda Cynon Taf. It gives you access to over 15,000 rented homes, provided by six housing associations.

Our aim is to give residents a simple and transparent way to apply for housing and more choice about where to live.

From **Monday 3rd April 2017**, all general applications for social housing will now be processed by the HomefinderRCT Team who are based in Ty Elai, Williamstown. You can apply online following which a HomefinderRCT Officer will contact you to discuss and verify your application. The website for on line applications is www.homefinderrct.org.uk.

If you prefer, you can also contact the HomefinderRCT Team on **01443 425678** in order to make an application over the telephone. HomefinderRCT Officers will be available to assist with these applications between 9am and 5pm Monday – Friday.

If you cannot make an application on line or by telephone, then you are able to make one in person at the Housing Advice Centre in Sardis House, Pontypridd between 9am-4pm.

If you have an urgent housing need or are immediately at risk of homelessness then you must ring **01443 495188** or attend the Housing Advice Centre in Sardis House, Pontypridd where a Housing Advice Officer will be able to assist you with specialist advice. The HomefinderRCT number should **not** be used in these circumstances as the HomefinderRCT Team is not able to provide specialised housing advice or emergency housing.

